



Annual Report 2024

PROGRAM AND SERVICES

Port Jobs strengthens our communities by introducing pathways to meaningful employment and career advancement opportunities at Seattle-Tacoma International Airport (SEA). We serve talented and diverse community members with job placement, career navigation, education and career advancement services, and help airport employers find great workers.



Airport Jobs

Airport Jobs connects community members to the broad array of aviation-related job opportunities at SEA Airport. Port Jobs helps more than 100 airport companies hire the workforce they need to keep SEA flying! Our job seeker services include a "Hotlist" of job openings at SEA Airport, job search assistance, career navigation, resume preparation and hiring events. Our average airport job placement wage was \$20.65 per hour in 2024. Port Jobs is a Basic Food Employment and Training (BFET) provider, offering additional job search assistance, resources, and hygiene packs with \$200 worth of products to Basic Food recipients looking for work at SEA.

Airport University

Airport University provides career exploration, education and career-connected learning for career advancement. Through partnerships with Highline College and South Seattle College, we offer free college classes to SEA airport workers. Our classes help SEA Airport employees and community members build computer and customer service skills. Our career pathways programs are a launch pad to careers in aviation maintenance technology, ground support equipment (GSE) mechanic and air cargo/logistics.

PROGRAM AND SERVICES

Alaska Airlines - Airport University Scholarships

Through Port Jobs, Alaska Airlines generously funds an Airport University scholarship program to help SEA Airport employees continue their college education and advance in careers. All airport employees are eligible to apply and can use awards to study aviation maintenance technology, pilot training, aeronautical science, air cargo logistics/supply chain management, airline dispatch and air traffic control.

Aviation Career Exploration Workshops

Port Jobs hosts Aviation Career Exploration Workshops in partnership with area colleges and airport companies. These workshops are fantastic entry points for airport employees and community members, including taxi/ride share drivers, to discover how to launch a new aviation career. Workshops include aviation maintenance technology, ground support equipment (GSE) mechanic, logistics, pilots, and aviation electronics.



2024 YEAR-end HIGHLIGHTS

AIRPORT JOBS

Jobs Placements	1,408
Hiring employers	87

Port Jobs recruited at **154** job fairs, hiring sessions & recruiter events

Top Hiring Employers

1. UNIFI/ERMC
2. G2
3. VIP Hospitality
4. Swissport
5. Prospect
6. Worldwide Flight Services
7. SSP America



\$20.65

Average wage per hour

Top Hiring Job Types

- Airline Ops/Passenger Support
- Janitorial/Cleaning
- Office Professional
- Restaurant Operations
- Retail Operations
- Security
- Skilled Trades/Mechanics & Technicians
- Warehouse Freight

AIRPORT UNIVERSITY



658

individuals completed airport security badge preparation classes, food worker card training and career navigation

College Courses offered at SEA Airport

Intro to Aviation Maintenance Technology
Intro to Ground Support Equipment Mechanic
Intro to Logistics
Global Excellence Customer Service
Intro to Supervision
Microsoft Word
Intro to Computers/Windows



121

students completed college courses

ALASKA AIRLINES - AIRPORT U Scholarship Program

40

scholarships
awarded in 2024

\$40,000

in scholarships awarded
in 2024

350

SEA employees awarded
scholarships (since 2015)

2024 YEAR-end HIGHLIGHTS

WHO WE SERVE

Ethnicity

African/Afr-Amer./Black: **51%**
American Indian/Alaska Native: **1%**
Asian/Asian-Amer: **23%**
Caucasian: **7%**
Pacific Islander/Native Hawaiian: **4%**
Spanish/Hispanic/Latino: **11%**
Other: **3%**

Gender

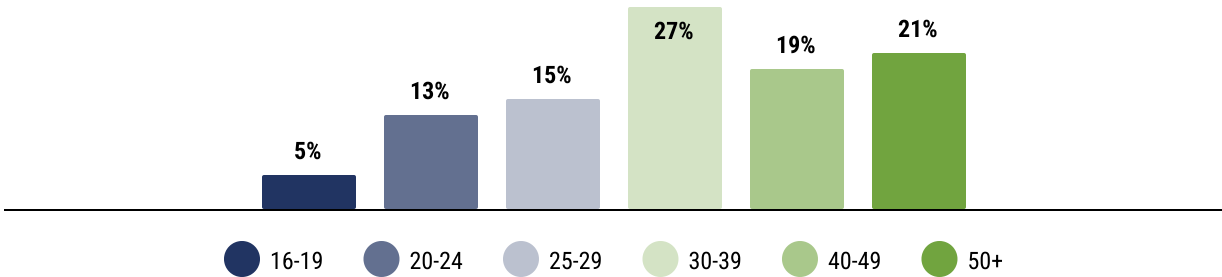
Male: **58%**
Female: **42%**
Other: **<1%**

Top Languages Spoken

Out of 92 Total Home Languages

- 1. English: **27%**
- 2. Amharic: **12%**
- 3. Dari/Pashto: **10%**
- 4. Spanish: **9%**
- 5. Somali: **8%**
- 6. French: **7%**
- 7. Other: **27%**

Age



Residence

Seattle: **23%**
South King County: **65%**
Pierce County: **7%**
Eastside: **2%**
Snohomish County: **1%**
Other: **2%**

Education

Some High School: **13%**
HS Diploma/GED: **54%**
Certification: **1%**
Some College: **13%**
College Degree: **19%**

Employment Status at Time of Registration with Port Jobs

Not Working: **71%**
Work at the Airport: **20%**
Work Outside Airport: **9%**

COMMUNITY ENGAGEMENT

- **392** people, speaking **32** languages, participated in our Airport Security Badge Preparation classes receiving training and interpreter support.
- We served **8,471** community members in-person at Airport Jobs, local fairs and events.
- **70,671** users logged onto our portjobs.org website with **237,266** website views.
- **133** Basic Food, Employment & Training Services (BFET) clients received **255** participant packages which included over \$200 worth of basic hygiene and health products.
- **130** asylum seekers received in-person training-related services at Airport Jobs and with partners, Congolese Integration Network, Asian Counseling and Referral Services, Partner in Employment and Riverton Park United Methodist Church.

STATEMENTS OF FINANCIAL ACTIVITY*

for the year ending December 31, 2024

Support and Revenue

Government Contracts and Grants	\$ 2,159,982
Contributions and Foundations	\$ 552,500
Interest and Other Income (including in-kind)	\$ 94,080
Total Support and Revenue	\$ 2,806,562

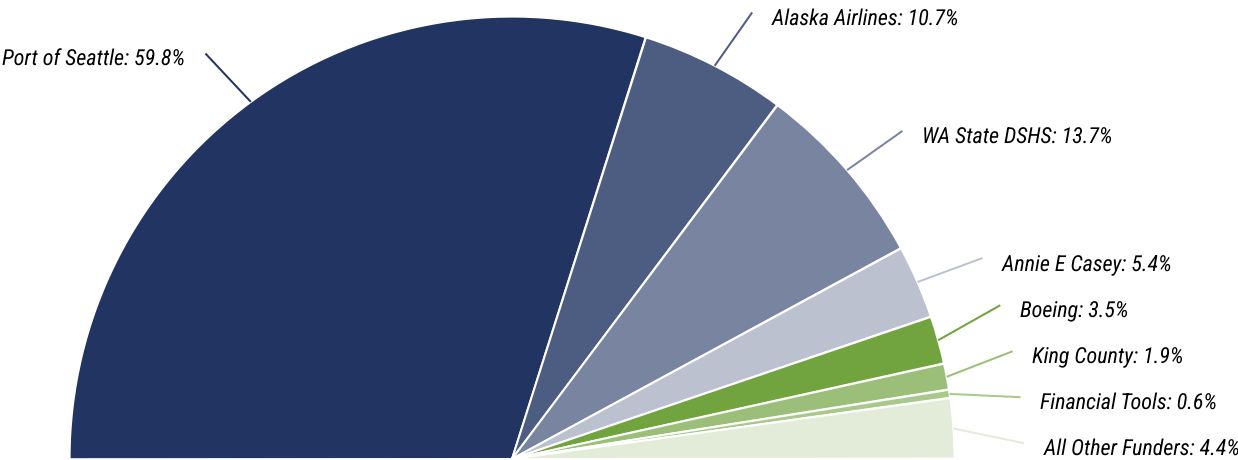
Expenses

Program Services	\$ 2,552,671
Management and General	\$ 253,695
Total Expenses	\$ 2,806,366

Change in Net Assets **\$196**

**unaudited financials*

2024 FUNDING





SALLY MUNOZ

***Aviation Maintenance Technology (AMT)
Career Pathway student and Airport Worker***

Sally Munoz works at SEA as a Safety Specialist for McGee Air Services. In 2023, she registered for the Introduction to Aviation Maintenance Technology bridge class being offered at SEA Airport through Port Jobs' Airport University program for airport workers. She was a star student, earning permission to enroll in the two-year Aviation Maintenance Technology program at South Seattle College and a \$1,000 scholarship from Port Jobs' Alaska Airlines-Airport University Scholarship Program! She reports that "One of the things that Airport University helped with was submerging me back into that student mode and giving me confidence to succeed."

Sally continues to excel in school and repeatedly made the Dean's List for academic excellence. She has chosen to take additional classes; as a result, when she earns her AMT Certificate, she will also have an AA Degree. She has successfully completed five quarters and is entering her final three quarters this fall. She praises the camaraderie and peer support of the Aviation Maintenance technology classes, and studies with two airport worker friends who she met in the original bridge class at Airport University. Sally also appreciates the South Seattle College AMT instructors, who expect students to do their own research, attend class regularly, and not rely on Study Guides that "teach to" the Airframe and Powerplant certification tests.

She also continues to grow in her job at McGee, moving steadily up from ramp agent (\$20 per hour) through a GSE Specialist position (\$24 per hour) before landing in her current position of Safety Specialist (\$30 per hour). Along with the healthy increase in pay, the Safety Specialist position involves high levels of responsibility for ensuring safe operations by McGee ramp agents, auditing employee performance, and doing follow-up investigations that gauge whether workers know the protocols they should be following, while coaching and detailing safety reports.

Sally says, "Being a GSE specialist is not only understanding the equipment but knowing that what we do keeps people safe and enables them to go back home to their families."

Sally will graduate next spring and after passing the FAA certifications will be a full-fledged Aviation Maintenance Technician, ready to take the next step, and the next pay raise, in a promising airport career.

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THANK YOU to our funders



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